

THE CROSS-HARBOUR (HOLDINGS) LIMITED

港通控股有限公司 (Incorporated in Hong Kong with limited liability)

NOTIFICATION LETTER TO SHAREHOLDERS

4 September 2025

Dear Shareholder,

Electronic Dissemination of Corporate Communications

We are writing to inform you about our arrangements for the electronic dissemination of our corporate communications¹, including actionable corporate communications², as follows:

Corporate Communications

We will send corporate communications (both English and Chinese versions) to our registered shareholders by making the corporate communications available on our website at www.ch.limited and on the HKEXnews website at www.hkexnews.hk if they have agreed to this and have not revoked the agreement. A notice of publication, stating that the corporate communications are available on our website, will be sent to our registered shareholders in electronic copy by email or in printed copy by post if we do not have a functional email address for the relevant registered shareholder. Registered shareholders are requested to agree generally that our corporate communications may be sent to them by making the corporate communications available on our website by completing Part A of the attached reply form ("Reply Form") and returning it to our share registrar³ as soon as possible. Please note that if we do not receive a response to this request within 28 days beginning on the date on which the request was sent, the relevant registered shareholder will be regarded as having so agreed. Registered shareholders may revoke their agreement at any time by giving our share registrar a written notice of revocation of not less than 7 days.

Non-registered holders⁴ who request to receive notification of the availability of our corporate communications on our website in electronic copy by email should contact their bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which their shares in the Company are held and provide their email address to them.

Actionable Corporate Communications

We will send actionable corporate communications (both English and Chinese versions) to our registered shareholders individually in electronic copy by email or in printed copy by post if we do not have a functional email address of the relevant registered shareholder. It is the responsibility of registered shareholders to provide functional email address. We will be considered to have complied with the Listing Rules if we send our actionable corporate communications to your email address without receiving any "non-delivery message". Registered shareholders are requested to agree that our actionable corporate communications may be sent to them in electronic copy by email by completing Part B of the Reply Form and returning it to our share registrar as soon as possible. If we do not have your agreement, our actionable corporate communications may only be sent to you in printed copy by post, accompanied by a request for their agreement for our future compliance with the Listing Rules.

Request for Electronic or Printed Copy

Notwithstanding our arrangements for electronic dissemination, registered shareholders may request corporate communications received on our website to be provided in electronic copy or printed copy free of charge within 28 days after the date of their receipt by completing the Electronic or Printed Copy Corporate Communications Request Form (the "Request Form", available under the Investor Relations section on our website) and returning it to our share registrar. We will send the requested corporate communications in electronic copy (if an email address has been specified in the Request Form) or printed copy as applicable to the relevant registered shareholder within 21 days after the date of receipt of this request.

Registered shareholders may also request actionable corporate communications received in electronic copy to be provided in printed copy within 28 days after the date of their receipt by completing the Request Form and returning it to our share registrar. We will send the requested actionable corporate communications in printed copy to the relevant registered shareholder within 7 days after the date of receipt of this request.

Please note that all requests for printed copy of corporate communications (including actionable corporate communications) made during the year will expire on 31 December of the same year, unless revoked or superseded.

We are required to solicit the electronic contact details of our registered shareholders. Subject to the required agreement, these details may be used by us to send notification of the availability of our corporate communications on our website, as well as actionable corporate communications, to our registered shareholders in electronic copy by email. Registered shareholders are requested to provide their current electronic contact details by completing Part C of the Reply Form and returning it to our share registrar as soon as possible. It is important to provide accurate and functional electronic contact details. In the event that no electronic contact details are provided, or the provided electronic contact details are non-functional or undeliverable, our notification of the availability of our corporate communications on our website and actionable corporate communications may only be sent to the relevant registered shareholder in printed copy by post, accompanied by a request to solicit their electronic contact details for our future compliance with the Listing Rules.

Details of Arrangements

Details of our arrangements for (i) electronic dissemination and (ii) requesting electronic or printed copy of our corporate communications including actionable corporate communications are published under the Investor Relations section on our website.

Should you have any questions or require further assistance, please do not hesitate to contact our share registrar by telephone at (852) 2980 1333 during business hours from 9:00 a.m. to 6:00 p.m., Monday to Friday, excluding Hong Kong public holidays, or by sending an email to chh32-ecom@vistra.com.

Yours faithfully. For and on behalf of The Cross-Harbour (Holdings) Limited Yeung Hin Chung, John Managing Director

Corporate communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to, (a) the directors' report and annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; (f) a proxy form; and (g) a reply or request form of the Company.

Actionable corporate communications refer to any corporate communications that seek instructions from the shareholders of the Company on how they wish to exercise their

rights or make an election as the Company's shareholders.

Tricor Investor Services Limited, 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong (email: chh32-ecom@vistra.com, telephone number: (852) 2980 1333)

Non-registered holders mean such person or company whose shares in the Company are held in Central Clearing and Settlement System and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive corporate communications (other than actionable corporate communications) of the Company.

(Stock Code: 32) c/o Tricor Investor Services Limited 17/F, Far East Finance Centre 16 Harcourt Road Hong Kong Email: chh32-ecom@vistra.com Points to Note: Please type or use legible handwriting when completing this form. It is important to provide accurate and functional electronic contact details. In the event that no electronic contact details are provided, or the provided electronic contact details are non-functional or undeliverable, our notification of availability of our corporate communications on our website and actionable corporate communications may only be sent to you in printed form by post together with a request for soliciting your electronic contact details for our future compliance with the Listing Rules. We will be considered to have complied with the Listing Rules if we send our notification of availability of our corporate communications on our website and actionable corporate communications to your email address without receiving any "non-delivery message". If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign this Reply Form If the Company has not received your response to this request for agreement under Part A within 28 days beginning on the date on which this request was sent to you, you will be regarded as having agreed to this request, unless it is proved that you have not received this request. If you do not agree to this request for agreement under Part A, you are requested to complete and return the Electronic or Printed Copy Corporate Communications Request Form available under the Investor Relations section on our website to indicate your preferred means of communication. 4. A. Request for Agreement for Electronic Dissemination of Corporate Communications Please put a tick (\checkmark) in ONLY ONE of the following boxes. I/We do not agree that (1) corporate communications (other than actionable corporate communications) of the Company generally may be sent to me/us by making them available on the Company's website at www.ch.limited and on the HKEXnews website at www.hkexnews.hk, and (2) notification of the availability of corporate communications on the Company's website may be sent to me/us in electronic form to my/our email address provided in Part C below. Request for Agreement for Electronic Dissemination of Actionable Corporate Communications Please put a tick (✓) in ONLY ONE of the following boxes. I/We agree do not agree that actionable corporate communications of the Company may be sent to me/us in electronic form to my/our email address provided in Part C below. C. **Provision of Electronic Contact Details** Email Address

REPLY FORM

Personal Information Collection Statement

I/We have read and understood the "Points to Note" and allow the Company to use my/our personal data collected in accordance with the purposes specified below.

"Personal Data" in this statement has the same meaning as "personal data" defined in the Personal Data (Privacy) Ordinance, Cap. 486 (the "PDPO"), which may include but not limited to your name, contact telephone number, email address and mailing address. Your supply of Personal Data is on a voluntary basis for the purpose of receiving corporate communications in the manner chosen. Your Personal Data will be retained for such period as may be necessary for our verification and record purposes. You have the right to request access to and/or to correct the respective Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of the Personal Data should be in writing by post to Data Privacy Officer of Tricor Investor Services Limited at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong or by email to is-enquiries@vistra.com.

Please cut the mailing label and stick this on the envelope to return this Reply Form to us.

Email Address (re-type/re-write)

Registered Address

Contact Telephone Number

Name(s) of Registered Shareholder(s)

The Cross-Harbour (Holdings) Limited (the "Company")

No postage is necessary if posted in Hong Kong.

MAILING LABEL

Signature(s) of Registered Shareholder(s)

Tricor Investor Services Limited Freepost No.: 10 GPO Hong Kong